



CIAT
2022
Granada
S P A I N

October 4 - 6, 2022

PROGRAM AND PRESENTATIONS

CIAT Technical Conference

The Sapiens Tax Administration: information and knowledge management to improve the prevention and struggle against fraud





INTRODUCTION

Technical Conference

October 4, 5 and 6, 2022 – Draft Agenda of the Technical Sessions

Hotel Barcelo Congress – Granada, Spain

Tax Administration Sapiens: information and knowledge management to improve the prevention and fight against fraud

The structure of this draft agenda is based on the proposal of the main topic made by the organizing country and approved by the General Assembly, already configured by three pillars, in which the proposals of the other of the countries are incorporated:

- strengthening a relationship of trust with taxpayers and improving compliance
- data analysis as a basis for the activities of tax administrations; and
- training and adaptation of human resources to new technologies and the post-Covid environment.



DAY 1

Tuesday, October 4, 2022

OPENING CEREMONY

09:00– 09:40

CIAT	Márcio F. Verdi – Executive Secretary– 10’
CIAT	Chair of the Executive Council – 10’
SPAIN	Soledad Fernández Doctor – Director General AEAT – 10’
SPAIN	Jesús Gascón Catalán – Secretary of State for Finance – 10’

INAUGURAL CONFERENCE

09:40 – 10:10

Moderator – Carlos Castagneto – Argentina	Keynote Speaker – 30’
The path towards a Sapiens Tax Administration, lessons learned at the AEAT	Jesús Gascón Catalán – Secretary of State for Finance – Spain

Signature of the renewal of the Cooperation Agreement between Spain and CIAT

10:10 – 10:15

OFFICIAL PHOTOGRAPHY

10:15 – 10:40

PANEL 1: Strengthening a relationship of trust with taxpayers and improving compliance

10:40 – 12:10 (15 minutes each speaker)

Moderator	Marco Livio Díaz – Guatemala 10’	Opening and closing of the panel
Session 1.1	Fostering taxpayers’ trust: Canada’s approach	Tammy Branch – Canada (CRA)
Session 1.2	Taxpayer Services: Access of information to taxpayers and updated return	Nitin Gupta – India (MF)
Session 1.3	Improvement in Taxpayer Services	Rispah Simiyu – Kenya (KRA)
Session 1.4	Trust with taxpayers and improving compliance SP	Felipe Quintela – Uruguay (DGI)
	Q & A 20’	

COFFEE BREAK

12:10 – 12:30

12:30 – 14:00 (15 minutes each speaker)

Moderator	Tiago Santos – Angola (AGT) 10'	Opening and closing of the panel
Session 1.5	Improvement in Taxpayer Services SP	Braulio Guillermo Ferreira Mereles – Paraguay (SET)
Session 1.6	Improvement in Taxpayer Services SP	Luis Valdez Veras – Dominican Republic (DGII)
Session 1.7	CONFIA Program	Marcio Henrique Sales Parada – Brazil (RFB)
Session 1.8	Trust and compliance	Andrea Lemgruber – IMF (FAD)
	Q & A 20'	

LUNCH

14:00 – 15:15

15:15 – 16:45

Round Table 1	NTO – Perspectives and challenges of tax organizations: The digital gap	
Moderator	Socorro Velázquez – CIAT Former Director	
	Participants: Leila Kituyi Simyiu – ATAF; Osman Mohamed A. Baker Omer – ATAIC; Duncan Onduru – CATA; Márcio F. Verdi – CIAT; Catherine Lemesle – CREDAF; Alix Perrignon De Troyes – IOTA; Babatunde Oladapo – WATAF	

16:45 Closing of the day's sessions



DAY 2

Wednesday, October 5, 2022

PANEL 2: Data analysis as a basis for the activities of tax administrations

09:00 – 10:30 (15 minutes each speaker)

Moderator	Margarita Faral – Uruguay DGI 10'	Opening and closing of the panel
Session 2.1	Digital transformation: SUNAT's strategy SP	Luis Antonio Acosta Vilchez – Peru (SUNAT)
Session 2.2	Analytical Processing for Auditing SP	Hernán Frigolett – Chile (SII)
Session 2.3	Digital Public Accounting System (SPED) and the Electronic Invoice	José de Assis Ferraz Neto – Brazil (RFB)
Session 2.4	Initiative to promote cooperation between tax administrations on control of large companies. Base of transnational cases of erosion of the tax base CIAT – GIZ – Maastricht University SP	Isaac Gonzalo Arias Esteban – CIAT / ES
Session 2.5	Experience in use of virtual tools in monitoring audit controls. Virtual Visits Project (VIVI) SP	Javier Hurtado Puerta – Spain (AEAT)
	Q & A 20'	

RECESS

10:30– 10:35

10:35– 12:05 – (15 minutes each speaker)

Moderator	José de Assis Ferraz Neto – Brazil (RFB) 10'	Opening and closing of the panel
Session 2.6	Risk Management – Individuals – Automatic Exchange of Information PT	Luís Costa Otero – Portugal (AT)
Session 2.7	Use of artificial intelligence for risk analysis and tax investigation SP	Juan Vallena Vera – Paraguay (SET)
Session 2.8	Artificial intelligence and data enhancement in TA	Alexandre Lemoine – France (DGFIP)

Session 2.9	Data security management experience	Mario Ramos Martínez – Costa Rica (DGT)
	Q & A 20'	

COFFEE BREAK

12:05 – 12:30

12:30 – 14:30

Round Table 2	The change ahead: the role of international organizations in the new landscape of tax administration	
Moderator	CIAT ES – Raul Zambrano	
	Cristina Mac Dowell – IADB, Andrea Lemgruber – IMF, Agnes Rojas – GLOBAL FORUM; Ana Rodriguez-Calderon – OECD; Vegard Holmedahl – FTA; Irving Ojeda – UN	

LUNCH

14:30 – 15:45

15:45 – 17:00 (15 minutes each speaker)

Moderator	Sharon Boodoosingh – Trinidad and Tobago – 10'	Opening and closing of the panel
Session 2.10	Interjurisdictional information exchange as a basis for improving tax administration in federal countries SP	Alejandro Otero – Argentina (AFIP)
Session 2.11	Use of artificial intelligence for risk analysis and tax investigation SP	Rosa Maria Prieto Del Rey – Spain (AEAT)
Session 2.12	Index of Innovation, Digitalization, and Technology in Tax Administrations (INDITEC)	Santiago Díaz de Sarralde – CIAT / ES
	Q & A 20'	

17:00 Closing of the day's sessions



DÍA 3

Thursday, October 6, 2022

PANEL 3: Training and adaptation of human resources to new technologies and the post- Covid environment

09:00 – 10:50 (20 minutes each speaker)

Moderator	Mariano Rojo Pérez, AEAT Spain – 10'	Opening and closing of the panel
Session 3.1	Development of new ways of work	Holly Paz – United States of America (IRS)
Session 3.2	The comprehensive risk management approach in tax administrations. CIAT Manual, GIZ, IADB, IMF, AECID, SII Chile, SAT Mexico	Isaac Gonzalo Arias Esteban – CIAT ES Hernán Frigolett C. – Chile (SII)
Session 3.3	Leadership and team management in a telecommuting (home office) environment	Marta Somarriba – Spain (AEAT)
Session 3.4	Update of the self- assessment guide – CIAT Ethics Committee	Alejandro Juárez – CIAT – ES / Maria Carmen Bernardo Gómez – Spain (AEAT)
	Q & A 20'	

COFFEE BREAK

10:50 – 11:20

11:20 – 14:00

Round Table 3	The SAPIENS Tax Administration: information and knowledge management	
Moderator	Márcio F. Verdi – CIAT	
	Alejandro Otero – Argentina; Mario Cazón Morales – Bolivia; José de Assis Ferraz Neto – Brazil; Hernán Frigolett C. – Chile; Mario Ramos Martínez – Costa Rica; Francisco Briones – Ecuador; Marco Livio Díaz – Guatemala	



CLOSING CEREMONY

14:00– 14:30

Margarita Faral – Invitation to the 57th CIAT General Assembly – May 2023	Moderator
Signing of the CIAT / COMARB – Argentina Agreement	CIAT Executive Secretary Márcio F. Verdi
Acknowledgments of the CIAT Executive Secretariat to Spain	
Closing remarks: Director General – AEAT Spain: Soledad Fernández Doctor	

14:30 Closing of the Conference

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