

#### Topic 2:

#### The Tax Administration as a Pillar of the State: its partnerships with other public and and administrative bodies and state services.

#### **Moderator:**

Egil Martinsen, International Director, Norwegian Tax Administration

#### **Panelists:**

Santiago Menéndez Menéndez, Director General, State Agency of TaxAdministration, Spain

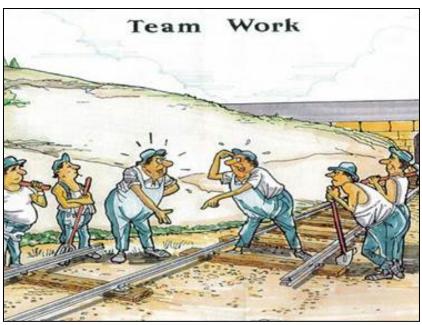
Leandro Cuccioli, Federal Administrator, Federal Administration of Public Revenues, Argentina

*Audran Le Baron*, Deputy Commissioner Taxpayer Services and Debt Management, General Directorate of Public Finances, France



## Cooperation can be both challenging and developing

# What does it take to act as one?



The society expects us to deal with problems as a whole



## In order to succeed in cooperation, there are some critical points to keep in mind

Tax Administration



Joint vision



Reality check



Focus on opportunities



Will and patience



Mind set of continuous improvement...





## A joint vision is crucial to achieve a "whole of government approach"



Joint vision

## Levels and roles that need to have a joint vision:

Government

**Employers associations** 

**Trade unions** 

**Agencies** 

Media



**2014** – an important year towards a "whole of government approach" in Norway



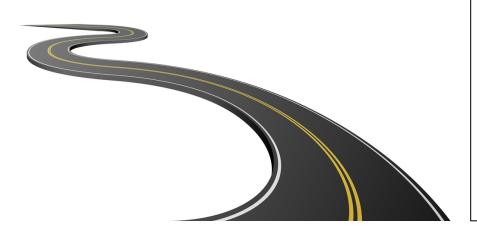
## Achieving compliance requires long-term perspective



#### Will and patience



Mind set of continuous improvement..



- Working together does not necessarily give added value to each agency involved
- The highest value is for society as a whole

