

Involving Practitioners and the Business Community in Developments

of forms, regulations and procedures

“SET yourself GOALS so you can push yourself harder. Desire is the KEY to SUCCESS ” –

Usain Bolt

The Jamaica Experience

Presented by: Meris Haughton,
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Presentation Outline

Good Practice

Jamaica's Approach

Policies

Partnerships

Benefits

Recommendations



Good Practice



WORLD BANK



Building Relationships in Jamaica



Policy

EPOC

Economic Programme Oversight Committee

- Monitors economic reform measures, per IMF agreement.
- Comprises private and public sectors and civil society.
- Track progress of revenue targets.
- Issues quarterly updates.

TRWG

Tax Reform Working Group

- Public/private partnership
- Review existing tax legislation
- Provide for reduction of distortions and imbalances
- Curtail revenue leakage



Leveraging Partnerships

Consultative Meetings



Forms Testing



Trade Fairs/Biz Forums

Other Agencies



TAJ

Ainsley Powell
Commissioner General

MOU

ICAJ

Allison Peart
Chair, Tax Committee



Mandate

Share information on compliance programmes

Discuss solutions to obtain tax policy objectives

Develop appropriate compliance procedures

Identify enhancements to services

Identify red tape burden for taxpayers & find solutions

Receive input on forms & publications pre development

Identify synergies for training

Data

Surveys

Market Research

Polls

Phone calls

International

Feedback

Online

Suggestion Box

Open Door

Complaints
Procedure

Forums

Consultation
Committee

Associations

Discussion
Forum

Trade Shows

Benefits

Builds awareness

Enhances positive image

Promotes "buy-in"

Creates linkages

Understands business perspective

Encourages open communication

Improves tax compliance





Stakeholder Comments

"companies don't have to change their business strategies to factor in tax changes."

Private Sector Organisation of Jamaica



"I think that people will be happy to hear that there are no new taxes"

Jamaica Manufacturers Association



"This budget doesn't impose a burden on the consuming public."

Jamaica Bankers Association



"This was a very positive budget with no new taxes imposed on the people of Jamaica."

Economist



"It is clear that steps are being taken to make Jamaica more efficient in tax collection."

Jamaica Chamber of Commerce



"We welcome the decision not to impose new taxes, and the focus to be placed on boosting compliance."

Small Business Association of Jamaica



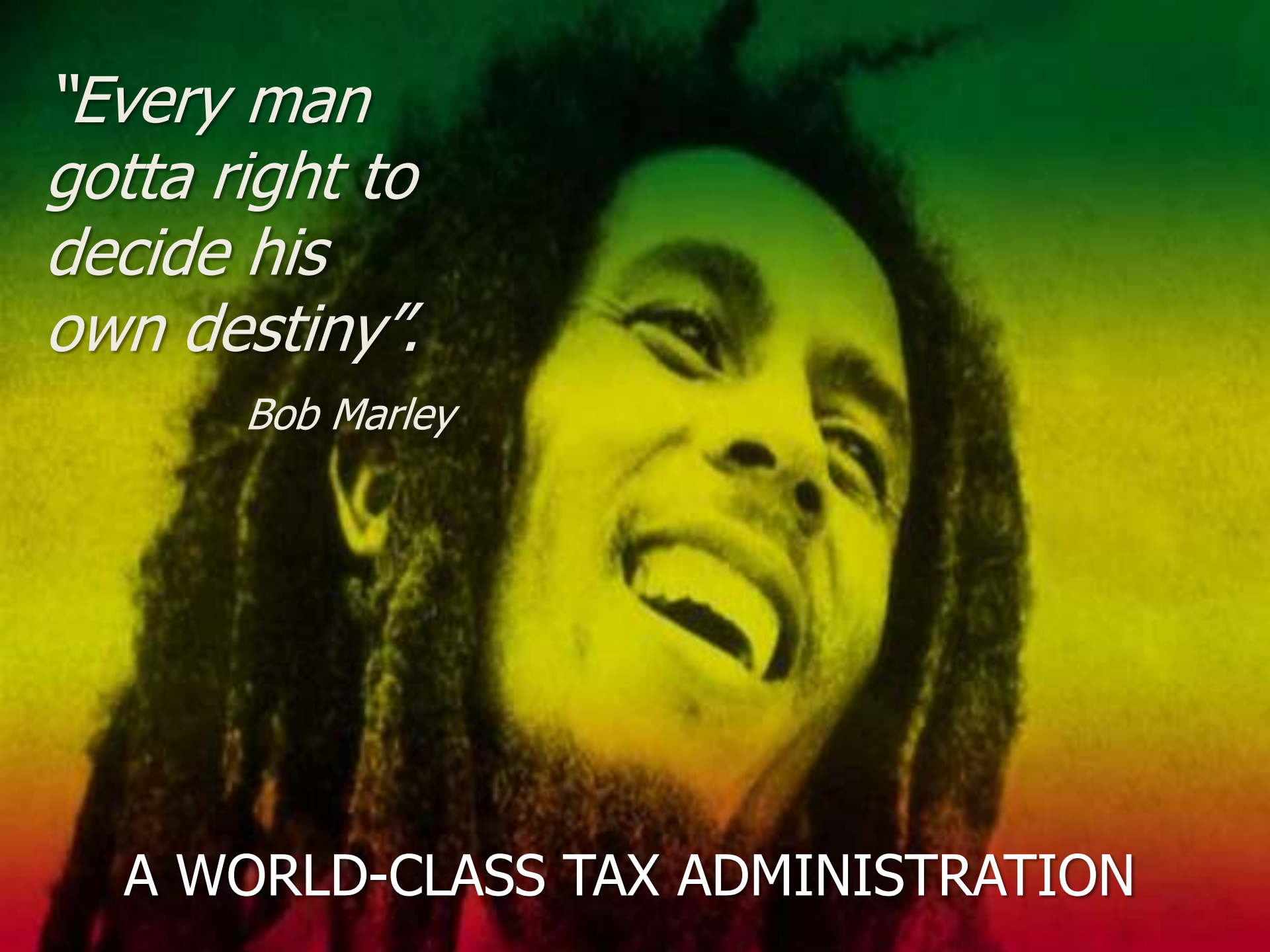
Benchmark



Communications Workshops
Procedures Regulations
Partnerships **Alliance**
Photography TV Community
Decisions Testing Trade shows
COMPLIANCE Strategy
YouTube BLOGS WB
Practitioners **Biz**
COTA BRANDING Procedures
Tax Talk STAP
Speaking engagements
Media Policies
News Releases OECD
Speeches Posters
Event Planning **Expos**
Advisories Feedback
Seminars
WEBSITE Face-to-face
Interviews Manage
News Brochures
Forms **Emails**
RAiS
Internet MOU
Presentations
Features Intranet
Social Media
Developments TWEET
Tax Spots Radio
CATA Online Flyers
Publications
Sensitizations
Forum
Meetings
Education
CIAT
Feedback
Promotions
Signage

RECOMMENDATIONS





*"Every man
gotta right to
decide his
own destiny".*

Bob Marley

A WORLD-CLASS TAX ADMINISTRATION